

TITLE III - PUBLIC SERVICES
WATER SERVICE SYSTEM

CHAPTER 92
WATER RATES

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92.01 SERVICE CHARGES. Each customer shall pay for water service provided to them by the City based upon their use of water as determined by a meter provided for in Chapter 91. A minimum charge, as provided in Section 92.02, shall be assessed to each meter during each billing period irrespective of the number of locations, buildings, premises, or connections served by said meter. If more than one location, building, premise, connection or dwelling unit is served by one meter, the owner of the said location, building, premise, connection or dwelling unit upon which is located the meter, shall be responsible for payment of any and all charges for water service. Any minimum charge assessed shall be charged irrespective of the number of days during the billing period that the location, building, premises or connection was occupied by a customer and shall not be abated or reduced in the event of vacancy. For the purpose of this Section, a dwelling unit is defined as a self-contained living facility such as an apartment or mobile home.

(Amended by Ordinance No. 193)

92.02 RATES AND SERVICE. Water service shall be furnished within the City using a monthly volume charge for Water & Water Surcharge computed as follows:

1. Monthly water volume charge will be increased by 3% every year for five (5) years effective September 1, 2021; and thereafter by 2% every year:
 - A. First 2,000 gallons or fraction thereof \$15.74
 - B. All over 2,000 gallons \$5.37 per 1,000 gallons or fraction thereof
2. Monthly Water Surcharge charge:
 - A. First 10,000 gallons or fraction thereof is \$16.00
 - B. 10,001 - 20,000 gallons is \$26.00
 - C. 20,001 gallons and over is \$106.00

(Amended by Ordinance No. 208)

92.03 RATES OUTSIDE THE CITY. Water service shall be provided any customer located outside the corporate limits of the City which the City has agreed to serve at the same rates provided in 92.02. No such customer, however, will be served unless the customer shall have signed a service contract agreeing to be bound by the ordinances, rules and regulations applying to water service established by the Council.

(Code of Iowa, Sec. 364.4[2] and 384.84[1])

92.04 BILLING FOR WATER SERVICE. Billing and payment for water service shall be in accordance with the following:

1. Meters Read. Meters shall be read and bills issued on a monthly basis.
2. Bills Issued. Bills for water service shall be due and payable at the office of the Clerk by the 15th day of the month following the month in which water service was furnished.
3. Bills Payable. Bills not paid when due shall be considered delinquent and shall be subject to a late payment fee of \$20.00 per billing to cover the administrative costs incident to the continued billing of said account, which fee shall be added to and become a part of said bill.

(Amended by Ordinance No. 144)

92.05 SERVICE DISCONTINUED. Water service to delinquent customers shall be discontinued in accordance with the following:

(Code of Iowa, Sec. 384.84[1])

1. Notice. The City Clerk shall notify each delinquent consumer that water services will be discontinued if payment, including any charge for notification of delinquent bill, is not received within 15 days of the date when due. Such notice shall be sent by ordinary mail within five days of a bill becoming delinquent. Any consumer receiving such a notice may request a hearing before the hearing board which shall be comprised of two City Council members who serve upon the Water Committee, provided said consumer shall file a written request therefore with the City Clerk within five days of the date of mailing of said notice. The filing of a request for hearing shall stay the termination of water service pending said appeal which hearing shall be held within 5 business days of the date of the filing of the request. The decision of the hearing board shall be final and shall be issued at the time of hearing.
2. Service Discontinued. The superintendent shall shut off the supply of water to the following consumers:
 - A. To any consumer who, not having contested the amount billed in good faith, has failed to make payment by the date specified in the notice of deficiency.
 - B. To any consumer who has failed to pay any sum ordered by the hearing board within two days of said hearing.
3. Fees. A disconnect fee of seventy-five dollars (\$75.00) shall be charged for non-payment and a turn on fee of fifty dollars (\$50.00) before service is restored to a delinquent consumer.

(Amended by Ordinance No. 178)

4. Reconnection. No person will be allowed to be reconnected to water service until all past due bills and penalties are paid in full, including current and previous accounts and properties.

(Added by Ordinance No. 194)

92.06 PROPERTY OWNER RESPONSIBLE. As a convenience to property owners that lease or rent property to others, the City may bill lessees or tenants for charges for water delivered to a property during such rental or lease period; however, a property owner and any lessee or tenant shall have joint and several responsibility for payment of the charges and fees associated with the provision of water service to the property.

92.07 LIEN FOR NONPAYMENT. Water service charges remaining unpaid and delinquent shall constitute a lien upon the premises served and shall be certified by the Clerk to the County Treasurer for collection in the same manner as property taxes and/or sat in the State of Iowa Offset Program.

(Code of Iowa, Sec. 384.84[1])

92.08 CUSTOMER DEPOSITS. There shall be required from every customer for water service to each billed property in the amount of one-hundred-dollar (\$100.00) deposit intended to guarantee the payment of bills for service. This deposit will be refunded when the final payment is made & the account is paid in full.

(Amended by Ordinance No. 180)

92.09 TEMPORARY VACANCY. A property owner may request water service be temporarily discontinued and shut off at the curb stop when the property is expected to be vacant for an extended period of time. There shall be a thirty-dollar (\$30.00) fee collected for shutting the water off at the curb stop and a thirty-dollar (\$30.00) fee for restoring service. During a period when service is temporarily discontinued as provided herein there shall be no monthly minimum service charge. The city will not drain pipes or pull meters for temporary vacancies.

Amended Chapter 92

May 2, 2022 2nd Read

2nd	Matt Deam	<input type="checkbox"/> YEA	NAY
	Troy Brave Heart	<input type="checkbox"/> YEA	NAY
1 st	Traci Zoffka	<input type="checkbox"/> YEA	NAY
	Tonia Meling	<input type="checkbox"/> YEA	NAY
	Darcy McCubbin	<input type="checkbox"/> YEA	NAY

This motion also includes waiving of the third reading for this amendment.

Attest:

City Clerk – Jody Wallen